

**Information Technology Service Management (ITSM)
Bid 2023-24 Evaluation**

Service Provider	Price (2-Year)	Price Score *	Average Technical Score	Average Demo Score	Total Points *
<i>Maximum Possible Points</i>		30	60	10	100.00
1 Team Dynamix	\$ 37,500.00	30.00	47.07	8.00	85.07
2 Incident IQ	\$ 89,286.00	12.60	50.57	8.40	71.57
3 Sherweb/C2	\$ 38,400.00	29.30	34.02	3.60	66.92
4 Avante	\$ 257,250.00	4.37	55.53		59.90
5 Frontline	\$ 84,989.02	13.24	39.78		53.02
6 iTechAG	\$ 772,799.70	1.46	47.71		49.17
7 InSource	\$ 240,872.50	4.67	30.82		35.49

* Calculated